

TERMS & CONDITIONS

Exchange and return of goods

Return of goods of normal quality

Placing an order through the Internet, you can reject the goods at any time before it is transmitted. Upon cancellation of the goods, we will refund you the cost, excluding the cost of shipping back to the store, not later than 10 days from the date of request.

Exchange goods of inadequate quality

If you received the goods of poor quality due to manufacturing defects, you can exchange it for a similar product of good quality. Replacement of goods is made within 14 days. We are entitled to refuse the buyer to exchange or return the goods, if you believe that the observed drawback is a consequence of improper use or storage of goods. In the event of a dispute on the quality of the product or causes of the shortcomings we take this product to the buyer, and conduct the examination of the goods. The buyer shall have the right to participate in the quality control of goods and challenge expert opinion in court. If the examination of goods found to have its shortcomings have arisen due to improper use or storage, the buyer is obliged to reimburse us for the costs of the examination, as well as associated with its implementation costs for storage and transportation of goods.

Methods of payment and delivery

Our e-shop offers 3 methods of payment:

1. *Payment to the bank account.* The Internet-shop sends the Invoice to the e-mail address of the Buyer. The goods are dispatched after confirmation of the receipt of the amount. The goods are delivered to the address specified by the buyer within 1-2 business days after the payment.
2. *Payment via USDT cryptocurrency.* You should request our USDT account details sending the email;
3. *Payment via PayPal.* Our account is: broadcasting4all@gmail.com

PRIVACY POLICY

This Privacy Policy explains how the www.dvb4all.com collects, uses, discloses, processes and protects any personal information that you provide to us or that we collect from you when you use our products and services located on the website (www.dvb4all.com). For purposes of this Privacy Policy, “personal information” means information that can be used to directly or indirectly identify an individual, either based on that information or based on that information in combination with other information about that individual to which www.dvb4all.com has access, unless otherwise specifically provided by applicable law in your region. We will use your personal information strictly in accordance with this Privacy Policy. Where the context so requires, personal

information must also include sensitive personal data or information that may be classified under applicable law.

How can we help you

Ultimately, we want the best for all of our users. If you have any questions regarding our data practices as set forth in this Privacy Policy, please contact us at https://dvv4all.com/?page_id=16 to address your specific concerns. We'd love to hear your opinion.

What information do we collect

In order to provide our services to you, we will ask you to provide personal information necessary to provide those services to you. We will only collect information that is necessary for specified, specific, explicit and legitimate purposes and will ensure that this information is not further processed in a manner incompatible with those purposes. You have the right to choose whether or not to provide the information we request, but in most cases, if you do not provide your personal information, we may not be able to provide you with our products or services or respond to your requests.

We may collect the following types of information:

- *First and last name of the subscriber;*
- *Email address;*
- *Phone number;*
- *Country of Residence.*

Non-personally identifiable information:

We may also collect other types of information that are not directly or indirectly associated with a specific individual and that may not be identified as personal information under applicable local laws. This information is called non-personally identifiable information.

We may collect, use, transfer and disclose non-personally identifiable information.

Here are some examples of the information we collect and how we may use it in an aggregated, non-personally identifiable format:

- *We may include statistical data generated by your use of the service (for example, non-identifiable information related to the number of subscribers and the volume of payments for the service.*
- *The purpose of such collection is to improve the services we provide to you. The type and amount of information collected depends on how you use our services.*
- *We combine such information to provide you with more useful information and to understand which types of our services are most interesting to you. For example, we may only need the number of daily active users; and we don't need to know who is active that day, so aggregated data is sufficient for statistical analysis. We will endeavor to isolate your personal information from non-personally identifiable information and ensure that the two types of information are kept separate. However, if we combine nonpersonally identifiable information with personal information, the combined information will be treated as personal information for as long as it remains combined.*

How we use the personal information we collect

The purpose of collecting personal information is to provide you with products and/or services and to ensure compliance with applicable laws, regulations and other regulatory requirements. It includes:

- *Providing, processing, servicing, improving and developing our products and/or services to you, including delivery, activation, testing, after-sales service, customer support and advertising.*
- *Implement and maintain security measures to prevent losses and fraud, such as assisting in user identification, verifying user identity. We only use your information for anti-fraud purposes if the following two conditions are met: it is necessary; and the data used for evaluation is in accordance with www.dvb4all.com legitimate interests in protecting users and services.*
- *Processing your questions or requests about devices and services, such as responding to customer inquiries, sending system and application notifications, managing your activities (such as sweepstakes).*
- *Conducting appropriate promotional activities such as providing marketing and promotional materials and updates. If you no longer wish to receive certain types of promotional materials, you may opt out in the manner specified in the communication (for example, by using the unsubscribe link at the bottom of the communication), unless otherwise specified by applicable law.*
- *Internal purposes such as data analysis, research and development of statistical information related to the use of our products or services in order to improve our products or services. For example, after de-identification is processed, machine learning or model algorithm training is performed.*
- *Storing and maintaining information related to you for our business operations (such as business statistics) or to comply with our legal obligations.*
- *Processing based on www.dvb4all.com legitimate interests (in applicable jurisdictions, eg under GDPR). Legitimate interests include enabling us to more effectively manage our business and provide our products and services; protecting the security of our business, systems, products, services and customers (including for loss prevention and anti-fraud purposes); internal management; compliance with internal policies and processes; and other legitimate interests described in this policy.*
- *For other purposes with your consent.*

Here are more detailed examples of how we use your information (which may include personal information):

- *Activation and registration of www.dvb4all.com products or services you have purchased.*
- *Creating and maintaining your account. The personal information collected when you create an account on our website is used to create a personal account and profile page for you.*
- *Processing your order for the service. For example, when choosing payment through a bank, we send an Invoice to your email address.*

- *Provision of service. The following information: (decoder information including serial number.*
- *Problems with missing devices. If your decoder is lost or stolen, you can contact us. We can transfer payment for the service to another decoder number.*
- *Providing messaging features (such as live chat on our website). In addition, chat history is saved.*
- *Improving user experience through data, hardware and software analysis.*
- *Collecting user feedback. The feedback you choose to provide will help us improve our services. To monitor the feedback you choose to provide, www.dvb4all.com may correspond with you using the personal information you provide and keep a record of that correspondence to resolve problems and improve service.*
- *Sending notifications. From time to time, we may use your personal information to send important notices, such as notifications about purchases and changes to our terms and policies. Because such information is critical to your experience with www.dvb4all.com, you are advised not to opt out of receiving it.*
- *Carrying out promotional events. If you enter a www.dvb4all.com sweepstakes, contest or similar promotion, we may use the personal information you provide to send you those rewards.*
- *Providing personalized services and content, including advertising. To protect your privacy, we use a unique identifier, rather than your name, email address or other information by which you can be directly identified, to provide you with personalized products, services and experiences, including advertising.*

Cookies and other technologies

Technologies such as cookies, web beacons and pixel tags are used by us and our third party service providers and business partners (see the “How We Share, Share and Publicly Disclose Your Personal Information” section below for more information). These technologies are used to analyze trends, administer the site, track users' movements around the site, and to gather demographic information about our user base as a whole. We may receive reports about the use of these technologies by these companies on an individual or aggregate basis. These technologies help us better understand user behavior, tell us what parts of our websites people have visited, and facilitate and measure the effectiveness of advertising and web searches.

- *Log files. Like most websites, we collect certain information and store it in log files. This information may include Internet Protocol (IP) addresses, browser type, Internet Service Provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. We do not link this automatically collected data with other information we collect about you.*
- *Local Storage - HTML5/Flash: We use Local Storage Objects (LSOs) such as HTML5 or Flash to store content and settings. Third parties with whom we partner to provide certain features on our sites or to display advertisements based on your online activity also use HTML5 or Flash cookies to collect and store information. Different browsers may offer their own management tools for removing HTML5 LSOs. To manage Flash cookies, [click here](#).*

- *Advertising Cookies: We work with our third party service providers and business partners (for more information, see the “How We Share, Share and Publicly Disclose Your Personal Information” section below) to either display advertisements on our website or managing our advertising on other sites.*

Our third party service providers and business partners may use advertising cookies to collect information about your online activities and interests and provide you with advertisements that are more relevant to your profile and interests. We will obtain your prior express consent and take clear affirmative action before providing this advertising service to you. If you do not want this information to be used to serve you interest-based advertising, you can opt-out by changing your cookie settings. <https://optout.aboutads.info/?c=2&lang=EN>.

How We Share, Transfer and Publicly Disclose Your Personal Information Sharing

We do not sell any personal information to third parties. We may occasionally share your personal information with third parties (as described below) to provide or improve our products or services, including offering products or services based on your requirements. Additional information about data exchange is set out below.

Publishing what you actively select or request

With your consent or at your request, we will share your personal information as part of your consent/request with specific third parties identified by you. For example, when you use your www.dvb4all.com account to log into a third-party website or application.

Exchange information with our group

In order to successfully conduct our business operations and provide you with all the features of our products or services, we may from time to time transfer your personal information to other www.dvb4all.com affiliates.

Sharing with third party service providers and business partners

To help us provide you with the products and services described in this Privacy Policy, we may, as necessary, share your personal information with our third party service providers and business partners. This includes our delivery service providers, data centers, data warehouses, customer support service providers, advertising and marketing service providers and other business partners. These third parties may process your personal information on behalf of www.dvb4all.com or for one or more of the purposes of this Privacy Policy. We strive to ensure that the sharing of personal information necessary to provide you with services is only for lawful, lawful, necessary, specific and obvious purposes. www.dvb4all.com will conduct due diligence and enter into contracts to ensure that third party service providers comply with applicable privacy laws in your jurisdiction. There may be cases where third party service providers have their own sub-processors. To provide performance measurement, analysis and other business services, we may also share information (non-personal information) with third parties (such as advertisers on our websites) in aggregate form. We use the information we have to help advertisers and other business partners measure the effectiveness and reach of their advertising and services, and to understand the types of people who use their services and how people

interact with their websites, applications and services. We may also share with them general trends in the use of our services, such as the number of customers in a particular group of people who purchase certain products or engage in certain transactions.

Other

dvb4all.com may be required to disclose your personal information as required by law, legal process, litigation and/or requests from government agencies and agencies. If disclosure is necessary or advisable for purposes of national security, law enforcement or other matters of public importance, we may also disclose information about you.

To enforce our terms or to protect our business, rights, assets or products, or to protect users, or if disclosure is reasonably necessary for the following purposes (detecting, preventing and eliminating fraud, unauthorized use of a product, violations of our terms or policies or other harmful or illegal activities), we may also disclose information about you. (www.dvb4all.com may collect, use or disclose your personal information if so, and only to the extent permitted by applicable data protection laws). This may include providing your personal information to public or government agencies; Communicating with third party partners about the security of your account to prevent fraud, abuse and other harmful activities.

In addition, we may share your personal information:

- *our accountants, auditors, lawyers or similar advisers when we ask them to provide us with professional advice;*
- *investors and other relevant third parties in the event of an actual or potential sale or other corporate transaction involving www.dvb4all.com.*
- *other third parties as specified in this Privacy Policy.*

Transfer

www.dvb4all.com will not share your information with any entity except in the following cases:

- *If we have received your explicit consent;*
- *If www.dvb4all.com is involved in a merger, acquisition, or sale of all or a portion of its assets that may affect your personal information, we will notify you of any changes in ownership, use, and any choices you may have regarding your personal information. by email and/or by posting a prominent notice on our websites or other appropriate means;*
- *In the circumstances described in this Privacy Policy or otherwise notified to you.*

Public Disclosure

www.dvb4all.com may publicly disclose your personal information in the following circumstances:

- *When we need to announce the winner of a promotion, contest or sweepstakes, in which case we will only release limited information;*
- *If we have obtained your explicit consent or you have disclosed information through our services, such as on social media pages or public forums;*

- *Public disclosure by law or reasonable grounds: including laws and regulations, legal proceedings, judicial proceedings, or at the request of competent government agencies.*

How we store and protect your personal information

Security measures

We are committed to ensuring the security of your personal information. To prevent unauthorized access, disclosure of information or other similar risks, we have put in place all legally necessary physical, electronic and managerial procedures to safeguard and secure the information we collect from your website. We will protect your personal information in accordance with applicable laws. For example, when you access your account, you can use our two-step verification program for greater security, and we strongly recommend that you do so. All your personal information is stored on secure servers and protected in controlled facilities. We categorize your information based on sensitivity and sensitivity and ensure that your personal information has the required level of security. We have specific access controls in place for cloud storage and regularly review our information collection, storage and processing practices, including physical security measures, to protect against any unauthorized access and use.

We conduct due diligence on business partners and third-party service providers to ensure they can protect your personal information. We also verify that these third parties comply with relevant security standards by setting appropriate contractual restrictions and, where necessary, conducting audits and assessments. In addition, our employees, as well as our business partners and third party service providers with access to your personal information, are subject to legally binding contractual obligations of confidentiality. We provide security and privacy training courses and tests to increase our employees' awareness of the importance of protecting personal information. We will take all practical and legally necessary steps to protect your personal information. However, you should be aware that the use of the Internet is not completely secure and for this reason we cannot guarantee the security or integrity of any personal information while being transmitted from or to you over the Internet.

We address personal data breaches in accordance with the requirements of applicable data protection legislation, which includes, where appropriate, notification of the breach to the relevant data protection supervisory authority and data subjects.

What can you do

You can set a unique password for www.dvb4all.com without disclosing your login password or account information to anyone (unless such person is duly authorized by you) to avoid password leakage to other websites that could compromise the security of your account in www.dvb4all.com. If possible, do not share the verification code you receive with anyone (including anyone claiming to be www.dvb4all.com customer support).

Whenever you log in as an account user to the www.dvb4all.com website, especially on someone else's computer or on public internet terminals, you should always log out at the end of the session.

www.dvb4all.com cannot be responsible for security breaches caused by a third party gaining access to your personal information as a result of your failure to maintain the confidentiality of your personal information. Notwithstanding the foregoing, you must notify us immediately if there is any unauthorized use of your account by any other Internet user or any other breach of security. Your assistance will help us protect the privacy of your personal information.

Retention Policy

We retain personal information for the period necessary for the information collection purposes described in this Privacy Policy or any separate privacy policy provided for a particular product or service, or as required by applicable law. Detailed storage periods are indicated on the page for the specific service or product in question. We will stop storing, deleting, or anonymizing personal information once the purpose of collection has been fulfilled or after we confirm your deletion request, or after we discontinue the applicable product or service. Where possible, we have indicated how long we typically retain certain categories, types or elements of personal data.

When choosing storage periods, we took into account the following criteria:

- *volume, nature and confidentiality of personal data*
- *risk of harm from unauthorized use or disclosure.*
- *the purposes for which we process personal data and for how long we need specific data to achieve these purposes*
- *how long will personal data remain accurate and up to date?*
- *for how long the personal data may be relevant to possible future legal claims*
- *any applicable legal, accounting, reporting or regulatory requirements governing the length of time certain records will be retained.*

Depending on your jurisdiction, an exception may be made for personal information that we process for public interest, scientific, historical research or statistical purposes. www.dvb4all.com may continue to store this type of information for longer than the standard retention period if required and permitted by applicable law or your request, even if further processing of the data is unrelated to the original purpose of collection.

Your rights

- *Control of your personal information;*
- *Manage settings;*
- *If you have previously agreed to our use of your personal information for the above purposes, you may change your mind at any time by contacting us via www.dvb4all.com;*
- *Your rights to your personal information;*

Subject to applicable laws and regulations, you may have rights of access, correction, erasure (and certain other rights) with respect to the personal information we hold about you ("request"). These rights are subject to certain exceptions and exceptions under applicable law. You can also access and update data related to personal information in your account.

This will help us process your request most efficiently if it meets the following conditions:

- *The request is made through the exclusive www.dvb4all.com request channel described above, and to protect your information security, your request must be made in writing (unless local law specifically recognizes an oral request);*
- *You provide sufficient information to allow www.dvb4all.com to verify your identity and verify that you are the data subject or legally authorized to act on behalf of the data subject. Once we receive sufficient information to confirm that your request can be processed we will proceed to respond to your request within any time limits required by your applicable data protection laws.*

In detail:

- *You have the right to receive clear, transparent and understandable information about how we use your personal information and your rights. That's why we provide you with the information in this Privacy Policy.*
- *Subject to the requirements of applicable law, a copy of your personal data collected and processed by us will be provided to you upon your request free of charge. For any additional requests for relevant information, we may charge a reasonable fee based on actual administrative costs, as permitted by applicable law.*
- *If any information we hold about you is incorrect or incomplete, you have the right to have your personal information corrected or completed depending on the purpose of use.*
- *Subject to the requirements of applicable law, you have the right to request deletion of your personal information unless we have a compelling reason to continue to use it. We will review the basis for your deletion request and take reasonable steps, including technical measures. Please note that we may not be able to immediately remove information from the backup system due to applicable laws and/or technological limitations. In this case, we will securely store your personal information and isolate it from any further processing until the backup copy is deleted or anonymized.*
- *You have the right to object to certain types of processing, including processing for direct marketing purposes (including profiling) and in certain circumstances where the legal basis for processing (including profiling) is our legitimate interests.*

Specifically, according to the laws of certain jurisdictions:

- *You have the right to obtain from us a restriction on the processing of your personal information. We will consider the basis for your restriction request. If the grounds apply under the GDPR, we will only process your personal information in the applicable GDPR circumstances and inform you before the processing restriction is lifted.*
- *You have the right not to be subject to a decision based solely on automated processing, including profiling, that gives rise to legal consequences or similarly significantly affects you.*
- *You have the right to apply to receive your personal information in a structured, commonly used format and to transfer the information to another data controller (data portability).*

We have the right to refuse to process requests or to fulfill requests only in part if an exemption applies, or we are otherwise entitled to do so under applicable law, for example, if the request is manifestly unfounded or manifestly excessive or requires disclosure of information about third parties. In some cases, we may charge a fee where permitted by applicable law. If we believe that certain aspects of a deletion request may result in our inability to lawfully use the information to establish, exercise or defend legal claims or causes permitted by applicable law, it may also be denied.

Withdrawal of consent

You may revoke your consent previously provided to us for a specific purpose by submitting a request, including the collection, use and/or disclosure of your personal information in our possession or control. Depending on the specific service you use, you may be able to withdraw your consent by contacting us. We will process your request within a reasonable period of time from the time you submit it and will not collect, use and/or disclose your personal information in accordance with your request thereafter. Please note that depending on the extent to which you withdraw your consent, you may not be able to continue to receive the full benefits of www.dvb4all.com products and services. Withdrawal of your consent or authorization will not affect the validity of our processing carried out on the basis of consent up to the time of withdrawal.

Cancellation of a service or account

If you would like to cancel a specific product or service, you may contact us via https://dvb4all.com/?page_id=16

Protection of minors

We believe it is the responsibility of the parent or guardian to supervise the child's use of our products or services. However, we do not market services directly to a child and do not use children's personal information for marketing purposes.